

# Customer Care

## Customer Mission Statement:

Fazio Cleaners is dedicated to excellence in garment care and unparalleled customer service and satisfaction.

[www.faziocleaners.com](http://www.faziocleaners.com)

Print coupons, request a pick-up or delivery from your home or office, locate a Fazio Cleaners in town, or one of our affiliates out of town.

As part of our ongoing customer service commitment, please feel free to contact us today  
**1-800-207-4666**

# Pick Up & Delivery Service Available

When it comes to unparalleled quality and service, Fazio Delivers! With your everyday chores and increasingly busy lifestyle, let us take some of the dirty work off your hands. Fazio Cleaners can pick up and deliver to your home or office with convenient customer-friendly scheduled service, Monday – Saturday. Same day service is also available, upon request.

Call us anytime to schedule your next pick up at 866-33-FAZIO.

Call direct to our drivers. Pick-ups and delivery are done at your convenience.

**Brentwood** 1-888-96-CLEAN  
**Beverly Hills** 1-800-553-2680  
**Calabasas** 1-800-721-1110  
**Sherman Oaks** 1-800-964-4141  
**Westlake Village** 1-877-CLEAN-A1  
**Woodland Hills** 1-800-827-8881  
**Las Vegas** 1-888-815-1110

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# Guide to Services



*Clothes are Happier at Fazio Cleaners!*

# Services

Fazio Cleaners provides a wide range of dry cleaning and laundry services for all your apparel and house hold needs. All dry cleaning and laundry is done on the premises. Additionally, we have an expert tailor on location for custom tailoring and alterations. We also offer pick-up and delivery. Fazio Cleaners recycles all hangers and plastic bags. Same day service for dry cleaning and shirt laundry is available Monday through Saturday.



## Dry Cleaning Services

All garments, from casual and business attire to formal wear, are carefully cleaned and hand inspected by our experienced professionals and ready for you to wear. Same day service available.

- **Wedding gown cleaning and preservation**  
Your wedding gown is cleaned and specially boxed to preserve its beauty.
- **Leather, suede and fur**  
Special handling for your prized garments.
- **Household items**  
For all your household dry cleanable items – from down comforters and pillows to draperies.

## Laundry Services

For all your laundry needs – from washable garments to washable household items.

- **Shirt laundry**  
Shirts are laundered, starched to your preference, pressed and then hung or boxed.
- **Fluff and fold**  
For your daily laundry needs. Washable items are laundered and packaged or put on hangers.
- **Flat work**  
For your bed and table linens. Washable flat work is laundered, pressed and packaged or put on hangers.

## Custom Tailoring and Alterations

Expert tailor on all premises. Complete alterations with professional fittings. Same day service available upon request.



# VIP Services

Save money and time with Fazio Cleaners **VIP Express Service!**

- **FAST and EASY**
- **FREE handy reusable garment bag**
- **No hassle credit card billing**
- **\$10 FREE dry cleaning or shirt laundry**

### How does it work? It's easy!

Just complete the **VIP EXPRESS SERVICE** sign-up form (available at a Fazio Cleaners location or from your pick up and delivery driver) and we will provide you with a **FREE** reusable fabric garment bag – in addition you will receive \$10 in VIP Coupons good for dry cleaning or shirt laundry.

### It's in the bag!

All you have to do is place your cleaning, with order slip, in the VIP bag. Then call us for a driver to pick up your VIP bag or drop it off at any of our convenient locations. Pick-up and deliveries are scheduled at your convenience.

To expedite your service, your order will be automatically charged to your credit card.

